PUNJAB STATE POWER CORPORATION LTD
CONSUMERS GRIEVANCES REDRESSAL FORUM
P-1, WHITE HOUSE, RAJPURA COLONY ROAD, PATIALA
PHONE: 0175-2214909 ; FAX : 0175-2215908

Appeal No: **CG-92 of 2013**

Instituted On: **19.07.2013**

Closed On: **12.09.2013**

Sh.Jugal Kishore
C/o Sh. Tarlochan Singh Sohal,
26, Street No.8, Bachittar Nagar,
Ludhiana. **…..Appellant**

Name of Op/Division: Lalton Kalan, Ludhiana.

A/c No.: **MS-44/0032**

Through

Sh. Tarlochan Singh, PR

V/s

PUNJAB STATE POWER CORPORATION LTD .....Respondent

Through

Er. Baljinder Singh Sidhu, ASE/Op. Divn. Lalton Kalan,Ludhiana.

BRIEF HISTORY

Petition No. CG-92 of 2013 was filed against order dated 07.02.2013 of CDSC Suburban Circle, Ludhiana, deciding that the account of the consumer be overhauled for six months prior to date of checking by Enforcement, on the basis of LDHF formula.

The consumer is having MS category connection with sanctioned load of 37.29 KW, operating under AEE/Operation S/D Sarihn (Alamgir).

The consumer observed some abnormality (*star on display) in the energy meter on 07.09.2012 and requested for its checking. The energy meter of the consumer was checked by ASE/Enf. vide ECR No. 4,5/3287 dated 11.09.2012. The CT's potential wires of Red & Blue phase were found interchanged due to which the energy meter was found slow by 87%. The wrong connections of CT's potential were set right by the Enforcement and thereafter the accuracy of the energy meter was observed within limits. The energy meter was replaced vide MCO No.191/75310 dated 12.09.2012 for testing in ME lab. The accuracy of the meter was declared within limits in ME lab. vide store challan dated 23.05.2013.

The cable of the energy meter was replaced about 10 months before the checking dated 11.09.2012 of the Enforcement. Therefore, the account of the consumer was overhauled for the period from 02/2012 to 09/2012 with 87% slowness factor and amount of Rs.1,65,478/- was charged to the consumer. The consumer was asked to deposit Rs.1,65,478/- vide AEE/Sarihn memo No. 1084 dated 19.10.2012. The consumer did not agree to the amount so raised and referred his case for review by CDSC, Suburban Circle, Ludhiana.

CDSC heard the case on 07.02.2013 and decided that the account of the consumer be overhauled with LDHF formula instead of 87% slowness factor, for the period of six months prior to the date of checking by the enforcement.

Being not satisfied with the decision of CDSC, the consumer made an appeal in the Forum. The Forum heard the case in the proceedings held on 01.08.2013, 13.08.2013 and finally on 12.09.2013. Then the case was closed for passing speaking orders.

Proceedings:-

PR contended that the petition already submitted may be considered as part of oral discussion.

PSPCL also contended that reply already submitted may be taken as part of oral discussion.

Observations of the Forum:-

After the perusal of petition, reply, written arguments, proceedings, oral discussions and record made available to the Forum, Forum observed as under:-

The account of the consumer was overhauled for the period 02/2012 to 09/2012 (10 months) with slowness factor of 87%, on the basis of checking dated 11.09.20912 of ASE/Enf. The slowness of the energy meter has been worked out by the enforcement on the basis of just one unit as per ERS meter and 0.1237 units as per energy meter. The consumption of 1150 units & 817 units was

recorded during 08/2012 & 09/2012 respectively and on applying slowness factor of 87%, the resultant consumption becomes abnormal. The slowness of the meter in the case of reversal of potential of CT's depends upon the running load, which may be different from time to time during the day/month. Thus slowness worked out by the enforcement appears to be on the higher side.. The petitioner submitted before the CDSC that premises were given on rent on 05.04.2012. The recorded consumption from 04/2012 to 09/2012 is very less (136 units to 1150 units) as compared to consumption of previous period. CDSC decided for overhauling of account with LDHF formula for the period of six months only.

PR contended that the energy meter which was declared slow by the enforcement was found OK in ME lab. The disputed case may be decided on the basis of ME lab report.

PSPCL contended that account of the consumer was overhauled on the basis of 87% slowness reported by the enforcement.

The Forum observed that wrong connections of CT's potential were set right on the spot by the enforcement, and thereafter the accuracy of the meter was reported to be OK. Therefore, the contention of the consumer for deciding the case on the basis of ME lab report is not tenable. There is clear fall in consumption from 03/2012 onwards as compared to consumption of previous period. Further, the power factor is also considerably low (between 0.26 to 0.42) from 05/2012 to 09/2012, which also prove the erratic behaviour of the kwh meter. The recorded consumption of the consumer during the corresponding period of previous year i.e. 04/2011 to 09/2011 is in the range of 500 to 6900 units per month. The defective meter of the consumer was replaced in

01/2003 and new energy meter was installed and the same is also defective form 04/2013. The basis of consumption for sufficient period after the replacement of meter in 01/2013 is not available. Therefore, forum is of the view that overhauling of account for six months (prior to date of checking by ASE/Enf.) on the basis of LDHF formula is justified.

Decision:-

Keeping in view the petition, reply, written arguments, oral discussions, and after hearing both the parties, verifying the record produced by them and observations of Forum, Forum decides:

- **To uphold the decision of the CDSC taken in its meeting held on 07.02.2013.**
- **That the balance amount recoverable/refundable, if any, be recovered/refunded from/to the consumer along-with interest/surcharge as per instructions of PSPCL.**
- **As required under Section 19(1) & 19(1A) of Punjab State Electricity Regulatory Commission (Forum & Ombudsman) Regulation-2005, the implementation of this decision may be intimated to this office within 30 days from the date of receipt of this letter.**

(Rajinder Singh)	**(K.S. Grewal)**	**(Er. Ashok Goyal)**
CAO/Member	**Member/Independent**	**EIC/Chairman**